

## Halls Feedback: The Corn Exchange and Burwell Hall - Rating 1-5 (1 = poor and 5 = excellent)

Date of Booking	Venue	Service/booking experience	Cleanliness of venue/room	Value for money	Staff courteousness and general comments	Customer/Organisation/Business
3rd January 2024	5	5	4	5	The team were all very friendly and helpful	Estelle Manor
Ongoing	5	5	5	4	Hollie was brilliant and really helpful in organizing the booking. The space is really great for what we need. The only thing is that we don't use the full 4 hours!	My Life My Choice - Self-Advocacy Group
Ongoing	5	5	5	5	Our event went really well because of all the wonderful help we received. Hollie was great and helped enormously to find and book an appropriate date for us. Vicky-Ann set up the hall; arranging tables and chairs just as we wanted, and when it came to clearing away, Vicky Ann was excellent; nothing was too much trouble. We could not have managed without any of them. Thank you all very much indeed.	Arts Society Afternoon Tea
Ongoing	5	5	5	5	It would be useful if the kitchen toilet could be repaired; it has been leaking for months. Also the third ladies toilet could be repaired.	M.S Society
Ongoing	5	4	5	4	We have been using the venue for many years. We've used many rooms and have always been adaptable as to the rooms we can use. The rubbish bins have often been full and left full from an event the night before. Be nice if they could be emptied.	Mynt Image
23rd March 2024	3	5	5	5	The hall was fantastic, great price and easy to book, unfortunately the day we hired it was the same day as a football match, so my guests really really struggled to park and we had to keep someone on the door to stop many people just walking in, it was a children's party so we had to be quite weary.	
Ongoing	5	5	4	3	In terms of value for money it would be better if there was an option to pay an hourly rate rather than just a flat rate for a 4 hour block. I pay for a 4 hour block but currently only use the hall for 3 hours. Also, perhaps it is teething issues but the heating never seems to be right since being remotely controlled. It has often been quite hot in the hall lately, especially if the sun is shining through the windows and there is no way to control it.	Monkey Music
Ongoing	5	5	5	5		Witney Jazz Club